



Republic of the Philippines  
Province of Sorsogon  
**MUNICIPALITY OF GUBAT**  
**OFFICE OF THE MUNICIPAL MAYOR**

## EXECUTIVE ORDER NO. 2020 – 039

### AN ORDER ESTABLISHING THE FEEDBACK MECHANISM FOR ROAD CLEARING IN THE MUNICIPALITY OF GUBAT, SORSOGON

**WHEREAS**, DILG Memorandum Circular No. 2020-145 provides for the resumption of road clearing depending on the quarantine classification of the local government unit;

**WHEREAS**, DILG Memorandum Circular No. 2020-27 dated February 27, 2020 mandates the establishment of Grievance Mechanism through which the citizens can report unmoved obstructions, provide suggestions and air out concerns regarding the implementation;

**WHEREAS**, the establishment of the Grievance Mechanism is indispensable to ensure compliance to laws and circulars relevant to road clearing and provide avenue for the citizens to voice out their grievances;

**NOW THEREFORE, I, SHARON ROSE G. ESCOTO**, Municipal Mayor of the Municipality of Gubat, Sorsogon, by virtue of the powers vested in me by law, do hereby order the establishment of Grievance Mechanism for Road Clearing Operations in the Municipality of Gubat, Sorsogon.

**SECTION 1.** All complaints, grievances, and reports related to the implementation of road clearing operations shall be reported through the following:

- A. Official letter sent to Office of the Municipal Mayor, 2/F Municipal Building 1, Pinontingan, Gubat, Sorsogon;
- B. Email to the Office of the Municipal Mayor through their official email address [gubatsorsogon.lgu@gmail.com](mailto:gubatsorsogon.lgu@gmail.com);
- C. Message through the official Facebook Page-**LGU Gubat Sorsogon**; or
- D. Call or text the official hotline number for Road Clearing Operations: **0917-816-6658**.



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**SECTION 2.** The Office, through the Road Clearing Task Force and LGU Grievance Committee, shall act on complaints, grievances and reports and shall ensure proper referencing and reporting to concerned office and barangay for validation and/or investigation. The concerned office/ barangays is required to respond to the said report within seventy two (72) hours from receipt.

**SECTION 3.** Effectivity. This Order shall take effect immediately.

Done this 29<sup>th</sup> day of December, 2020 at the Municipality of Gubat, Sorsogon.

  
**SHARON ROSE GLIPO-ESCOTO**  
Municipal Mayor



LGU, Gubat, Sorsogon



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